

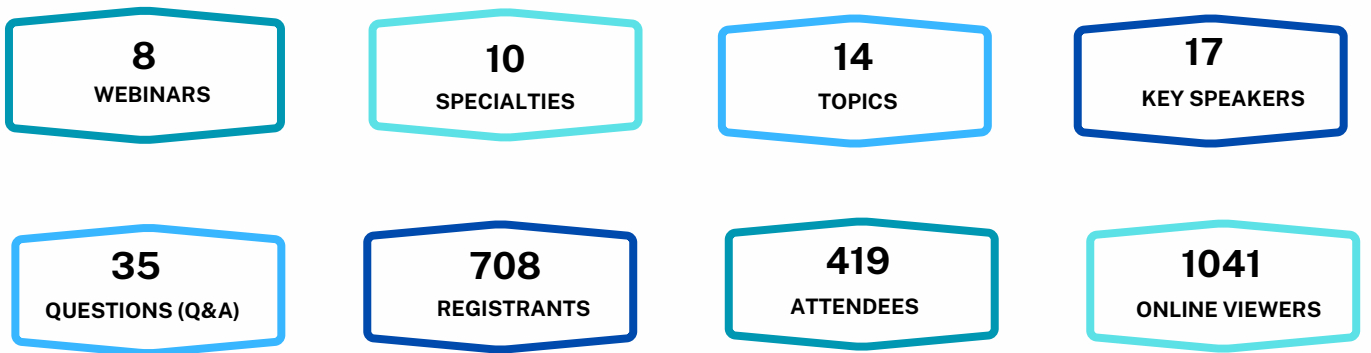
Ref Talks

Annual Review 2022-23

RefHelp annually reviews the RefTalks webinars and the post event feedback to evaluate impact and to explore ways to further improve future webinars.

QUICK FACTS

A quick look at the webinar details over the last year from September 2022 to June 2023



FEEDBACK

Some of the qualitative feedback we received reflecting impact and appreciation

“Lots of practice changing knowledge!”

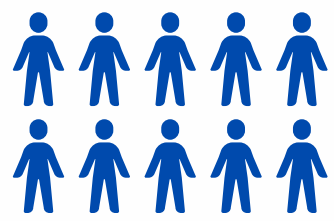
“Thoroughly enjoyed and will definitely tune in to more Ref Help talks!”

“Within 20 hours of the webinar I've used info learned to positively influence my management of two patients!”

“The patient resource links particularly the BESS shoulder videos are definitely things I will signpost patients towards.”

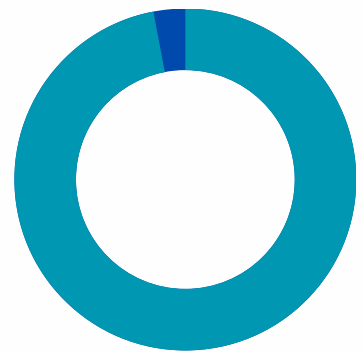
TOTAL RESPONSES

We received 125 post event feedback responses

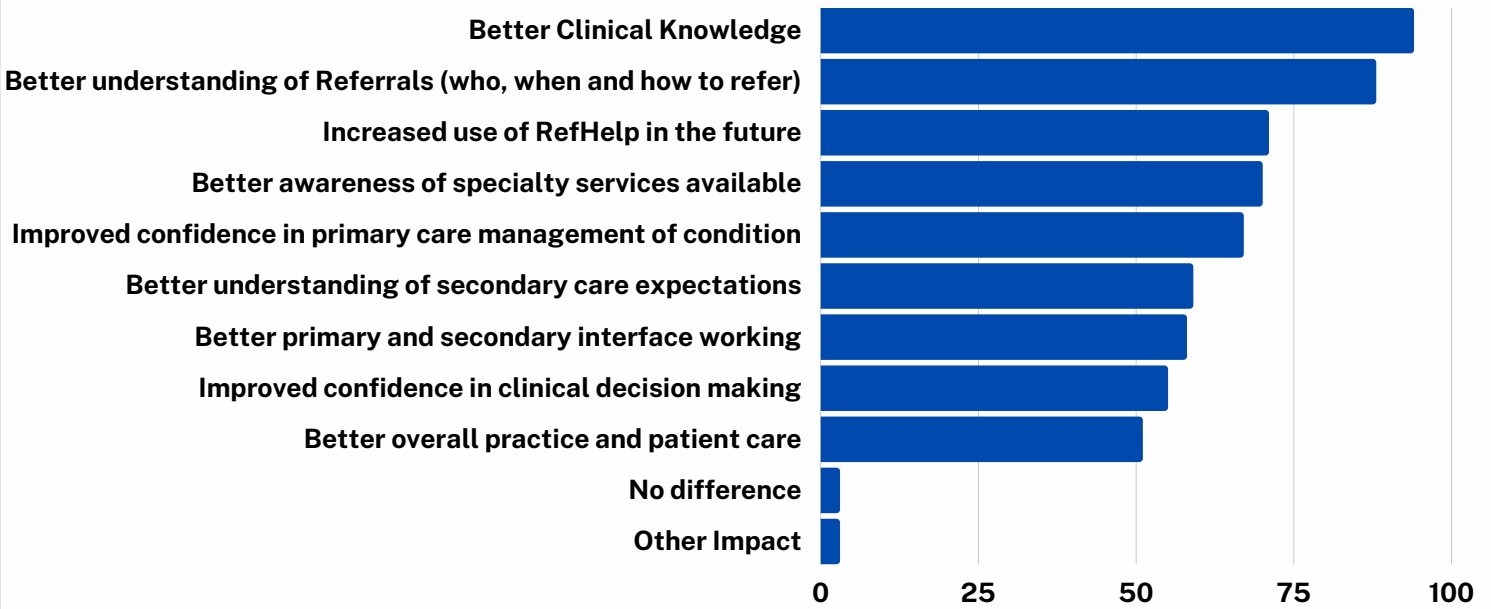


RELEVANCE

Have you found the webinars relevant? 97% of respondents said 'YES'

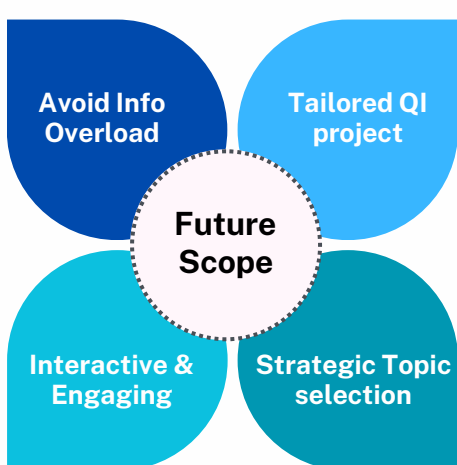


IMPACT DATA



FUTURE SCOPE

Ways to further improve the webinars in the future



QUALITATIVE DATA ANALYSIS

Some of the major themes that emerged from the qualitative data are:

- There is a demand for these webinars shown by the high number of topic suggestions.
- RefTalks has been much appreciated and respondents have provided a positive topic specific feedback.
- Respondents have shared that the talks have had a direct impact on their knowledge, practice and overall patient care.