

Ref Talks



Annual Review 2024-25

Every year the feedback received from the post event survey is analysed.

Highlights of the annual report and feedback received from Sep 2024 to June 2025 has been briefly summarised in this infographic.

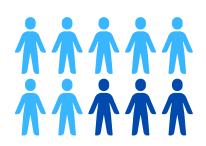
FACTS & FIGURES

Quick Highlights of the year's annual performance



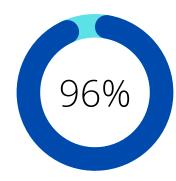
RESPONSES

We had a total of 190 post event feedback responses



RELEVANCE

Majority (96%) felt that the webinars were relevant and the remaining 4% said 'maybe'.



QUALITATIVE FEEDBACK

"Really helpful and practical guide Sukhy; helped confidence in rx trial and duration to expect responses. Many thanks!"

"Really useful, well presented, interactive and engaging talk."

"Succinct, clear, confidence building"

"Superb, clear, concise, primary care focused talk on vascular problems that will definitely improve my referral practice and patient advice;" "This was spot on. Pitched really well for GPs interested enough in this topic to attend. Really appreciate when secondary care talks are not too basic or science based. Very practical and useful"

AREAS OF IMPACT

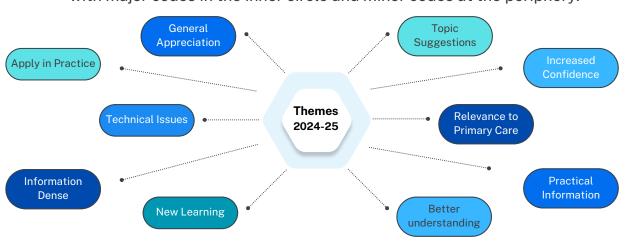
The possible areas of impact were listed on the survey form to help evaluate impact. Based on the responses, the webinars have made a difference in the following areas:

Better Clinical Knowledge
Better understanding of Referrals (who, when and how to refer)
Improved confidence in primary care management of condition
Improved confidence in clinical decision making
Better awareness of specialty services available
Better understanding of secondary care expectations
Better overall practice and patient care
Better primary and secondary interface working
Increased use of RefHelp in the future
No difference
Other Impact
3



QUALITATIVE THEMES

The themes that evolved from the qualitative feedback has been outlined below with major codes in the inner circle and minor codes at the periphery.



To view the full report please send a request to: loth.refhelp@nhs.scot