

RefHelp Statistics Oct 2024

The data below provides an update on the level of access to the RefHelp website in Oct 2024.

- 48K users have accessed the RefHelp site
- Visitors' stay is an average of 1.38 minutes per page
- Users have accessed RefHelp using the following:
 - Mobile – 54.6%
 - Desktop – 43.6%
 - Tablet – 1.8%

The most visited pages/conditions in Oct 2024 are:

• RefHelp	30,638
• Phantosmia	3,489
• Page not found	2,437
• Waiting Times	1,763
• Abnormal LFTS inc Fib4 Score	1,615
• B12 Deficiency	1,557
• Meralgia Paraesthetica	1,478
• Feeling of something stuck throat (FOSSIT) globus	1,431
• AD(H)D in Adults	1,360
• Faecal Calprotectin	1,221

Top 5 Cities: London – 10.7K, Edinburgh – 10.3K, Not set – 2.8K, Glasgow – 2.1K,
Birmingham - 776

Top 5 Countries: UK – 39.9K, USA – 2.3K, India – 1.3K, Australia – 551, Ireland - 540