

RefHelp Statistics Nov 2024

The data below provides an update on the level of access to the RefHelp website in Nov 2024.

- 46K users have accessed the RefHelp site.
- Visitors' stay is an average of 1.36 minutes per page.
- Users have accessed RefHelp using the following:
 - Mobile – 54.4%
 - Desktop – 43.8%
 - Tablet – 1.9%

The most visited pages/conditions in Nov 2024 are:

• RefHelp	28,253
• Phantosmia	3,294
• Waiting Times	1,601
• Abnormal LFTS inc Fib4 Score	1,584
• Page not found	1,580
• B12 Deficiency	1,452
• Meralgia Paraesthetica	1,451
• Faecal Calprotectin	1,334
• AD(H)D in Adults	1,149
• Haematology	1,102

Top 5 Cities: London – 10.4K, Edinburgh – 10.2K, Not set – 3.3K, Glasgow – 1.8K,
Birmingham - 671

Top 5 Countries: UK – 38.9K, USA – 2K, India – 679, Ireland – 650, Australia - 492