RefHelp Statistics May 2024

The data below provides an update on the level of access to the RefHelp website in May 2024.

- 47K users have accessed the RefHelp site up by 3.8%

- Visitors' stay is an average of 1.38 minutes per page

- Users have accessed RefHelp using the following:

    o Mobile – 54.4%

    o Desktop – 43.6%

    o Tablet – 2.0%

The most visited pages/conditions in May 2024 are:

- RefHelp   26,218

- Phantosmia   3,791

- Page not found   1,869

- B12 Deficiency   1,580

- Abnormal LFTS inc Fib4 Score   1,510

- Waiting Times   1,479

- Faecal Calcoprotein   1,386

- Meralgia Paraesthetica   1,348

- Pulsatile Tinnitus   1,299

- Menopause and HRT   1,175

Top 5 Cities: London – 11.4K, Edinburgh – 11.2K, Not set – 4.5K, Glasgow – 1.3K, Birmingham - 756

Top 5 Countries: UK – 39.6K, USA – 2.5K, Australia - 574, Ireland – 479, Germany - 473