

RefHelp Statistics Jan 2025

The data below provides an update on the level of access to the RefHelp website in Jan 2025.

- 56K users have accessed the RefHelp site.
- Visitors' stay is an average of 1.25 minutes per page.
- Users have accessed RefHelp using the following:
 - Mobile – 57.9%
 - Desktop – 40.2%
 - Tablet – 1.9%

The most visited pages/conditions in Jan 2025 are:

• RefHelp	27,597
• Phantosmia	4,416
• Waiting Times	1,915
• Pulsatile Tinnitus	1,784
• Meralgia Paraesthetica	1,692
• Feeling of something stuck in the throat (FOSSIT) globus	1,495
• Page not found	1,449
• B12 Deficiency	1,441
• Abnormal LFTs incl Fib4 Score	1,317
• Bartholin's cysts & abscesses	1,239

Top 5 Cities: London – 13.7K, Edinburgh – 10.5K, Not set – 4.2K, Glasgow – 1.7K,
Birmingham - 799

Top 5 Countries: UK – 46.1K, USA – 2.8K, India – 1.4K, Ireland – 781, Australia - 648