

RefHelp Statistics Feb 2025

The data below provides an update on the level of access to the RefHelp website in February.

- 51K users have accessed the RefHelp site.
- Visitors' stay is an average of 1.30 minutes per page.
- Users have accessed RefHelp using the following:
 - Mobile – 55.1%
 - Desktop – 43.1%
 - Tablet – 1.8%

The most visited pages/conditions in Feb 2025 are:

• RefHelp	25,388
• Phantosmia	3,852
• Pulsatile Tinnitus	1,786
• Waiting Times	1,668
• Page not found	1,543
• B12 Deficiency	1,444
• Feeling of something stuck in the throat (FOSSIT) globus	1,370
• Meralgia Paraesthetica	1,364
• Abnormal LFTs incl Fib4 Score	1,217
• High Ferritin	1,094

Top 5 Cities: London – 13.7K, Edinburgh – 10.5K, Not set – 4.2K, Glasgow – 1.7K,
Birmingham - 799

Top 5 Countries: UK – 41K, USA – 2.7K, India – 1.2K, Germany – 1094, Australia - 525