RefHelp Statistics April 2024

The data below provides an update on the level of access to the RefHelp website in April 2024.

- 46K users have accessed the RefHelp site up by 3.8%

- Visitors' stay is an average of 1.41 minutes per page

- Users have accessed RefHelp using the following:

    o Mobile – 54.1%

    o Desktop – 43.9%

    o Tablet – 2.0%

The most visited pages/conditions in April 2024 are:

RefHelp	25,205
Phantosmia	3,721
Page not found	1,711
Waiting Times	1,634
Abnormal LFTS inc Fib4 Score	1,492
B12 Deficiency	1,398
Pulsatile Tinnitus	1,333
Meralgia Paraesthetica	1,255
Menopause and HRT	1,238
AD(H)D in Adults	1,195

Top 5 Cities: London – 11.1K, Edinburgh – 10.4K, Not set – 3.7K, Glasgow – 1.5K, Birmingham - 749

Top 5 Countries: UK – 39.4K, USA – 2.3K, Australia - 520, Ireland – 467, Canada - 370