

RIE Ambulatory Care referrals pathway

Background

For patients referred by their GP with a suspected specified condition that can be seen, diagnosed and treated without the need for admission to hospital in an outpatient type setting.

The clinic operates from three rooms at the back of OPD 6 and is staffed by medical and nursing staff.

The suitability of patients for Ambulatory Care is by the set criteria below. For patients who **do not** meet the set criteria **and** are very unlikely to require admission, the GP should be passed to the Ambulatory Care Doctor on the number highlighted below.

Opening hours

Ambulatory Care is open Monday to Friday 9am-4pm with the last appointment at 2.30 pm.

Inclusion criteria:

- Patients with NEWS of 1 or less and very unlikely to require admission
- Suspected cellulitis of limbs not responding to oral treatment and patient not willing/able to attend OPAT at WGH
- Suspected DVT
- Suspected superficial thrombophlebitis

Exclusion criteria:

- Patients with NEWS of 2 or more
- Patients with chest pain, palpitations or shortness of breath
- Patients who are immobile or require equipment to transfer
- Patients who require transport to hospital
- Pregnant or 6 weeks post-partum

Flow Centre Process:

- Flow Centre will book patients into the TRAK outpatient template as Flow Centre New Patient (Service/Speciality code **OPAF CNP**)
- GP should be advised of the appointment time and that the patient should report to AMU Reception
- GP asked to send the referral via SCI Gateway

If there are no available clinic slots please contact Ambulatory Care clinic to discuss overbooking of patient (ext. 21297 or mob. 07885 807748)

If the patient does not need admission, the GP is unsure or no appointment slots available:

- Transfer the call to the Ambulatory Care Doctor on 07885807748
- The patient Trak referral should be placed on the Flow Centre Expected list
- The Ambulatory Care Doctor will advise the GP to call the Flow Centre back with the outcome

If the patients are deemed not suitable by Ambulatory Care Consultant, they should be transferred from the FC Expected list to the appropriate Expected Medical list

Coding on Questionnaire:

Hospital: Royal Infirmary of Edinburgh
Department: Ambulatory Care
Speciality: Ambulatory Care
Flow centre EXP: Ambulatory Care RIE