

OPTOMETRY TRIAGE FORM		
Patient name:		Contact details:
Date & time:		Staff member:
Referred by:	Symptoms: <input type="checkbox"/> **sudden loss of vision? <input type="checkbox"/> **injury to head or eye? <input type="checkbox"/> **Foreign particle in eye? <input type="checkbox"/> **Chemical splash in eye?	Appointment EMERGENCY
Description of problem:	 Duration _____ hours _____ days _____ weeks Eye(s) affected: <input type="checkbox"/> R <input type="checkbox"/> L <input type="checkbox"/> Vision changes? <input type="checkbox"/> with headache? <input type="checkbox"/> with nausea? If yes specify the type of changes: <input type="checkbox"/> Loss of vision <input type="checkbox"/> Permanent <input type="checkbox"/> Temporary <input type="checkbox"/> Blurred Vision <input type="checkbox"/> Misty vision <input type="checkbox"/> Sudden onset squint <input type="checkbox"/> Double vision	 URGENT
PLAN	 <input type="checkbox"/> Redness? <input type="checkbox"/> Swollen lids? <input type="checkbox"/> Sticky eyes? <input type="checkbox"/> Watery eyes?	 NON-URGENT APPOINTMENT
Appointment made? <input type="checkbox"/> Yes <input type="checkbox"/> No		
Optometrist's review:		Initials:
<p>STAFF TRIAGE INSTRUCTIONS: If a patient calls with an urgent eye problem ask every question on this form, listen to the patient and carefully document all positive answers. Use the table above to offer a suitable appointment or ask an optometrist if you are not sure.</p> <p>**EMERGENCY = ASAP APPOINTMENT!</p> <p>Emergency symptoms and issues include, but are not limited to:</p> <p>**Sudden, painless loss of vision</p> <p>**Chemical burn - have patient irrigate eye under running water for 20 minutes before coming</p> <p>**Potential penetrating injuries</p> <p>**Injury to head/eye.</p> <p>URGENT = SAME DAY APPOINTMENT! The patient should be seen within 24 hours.</p> <p>*Note that it is not possible to claim a GOS fee for "contact lens specific tests" - i.e. regular aftercare, CL fitting problems or removing a torn contact lens. These patients can only be seen on a private basis.</p> <p>If it is not possible for the patient to be seen then they should be referred to another LEHN practice or ARC or the ophthalmology on call team as appropriate</p>		

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