



**Edinburgh  
Cancer Centre**  
Western General Hospital



# Cancer Navigation Hub

Information for patients

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**Cancer Navigation Hub**

**0300 123 1600**

Monday - Friday 9am-5pm

[Attach CNS label here]

## **What is the Cancer Navigation Hub?**

The Cancer Navigation Hub is here to help you with any enquiry relating to your cancer care.

The team can help you with checking and rearranging appointments, scheduling of treatments, hospital transport enquiries, and accessing interpretation and translation services.

We work closely with Cancer Nurse Specialist teams and can direct enquiries, clinical or other, to your Nurse who can then contact you directly.

We can also direct enquiries related to your care to other appropriate teams such as the Cancer Treatment Helpline and treatment units.

For non-health related cancer support we work in partnership with Improving the Cancer Journey who can advise on practical assistance available for areas including finances, housing, and work, along with support for emotional and physical concerns.

## **When is it available?**

The Cancer Navigation Hub will be open for inbound calls Monday-Friday 9am-5pm (closed on Public Holidays).

Information on appropriate out-of-hours services is available on a pre-recorded message.